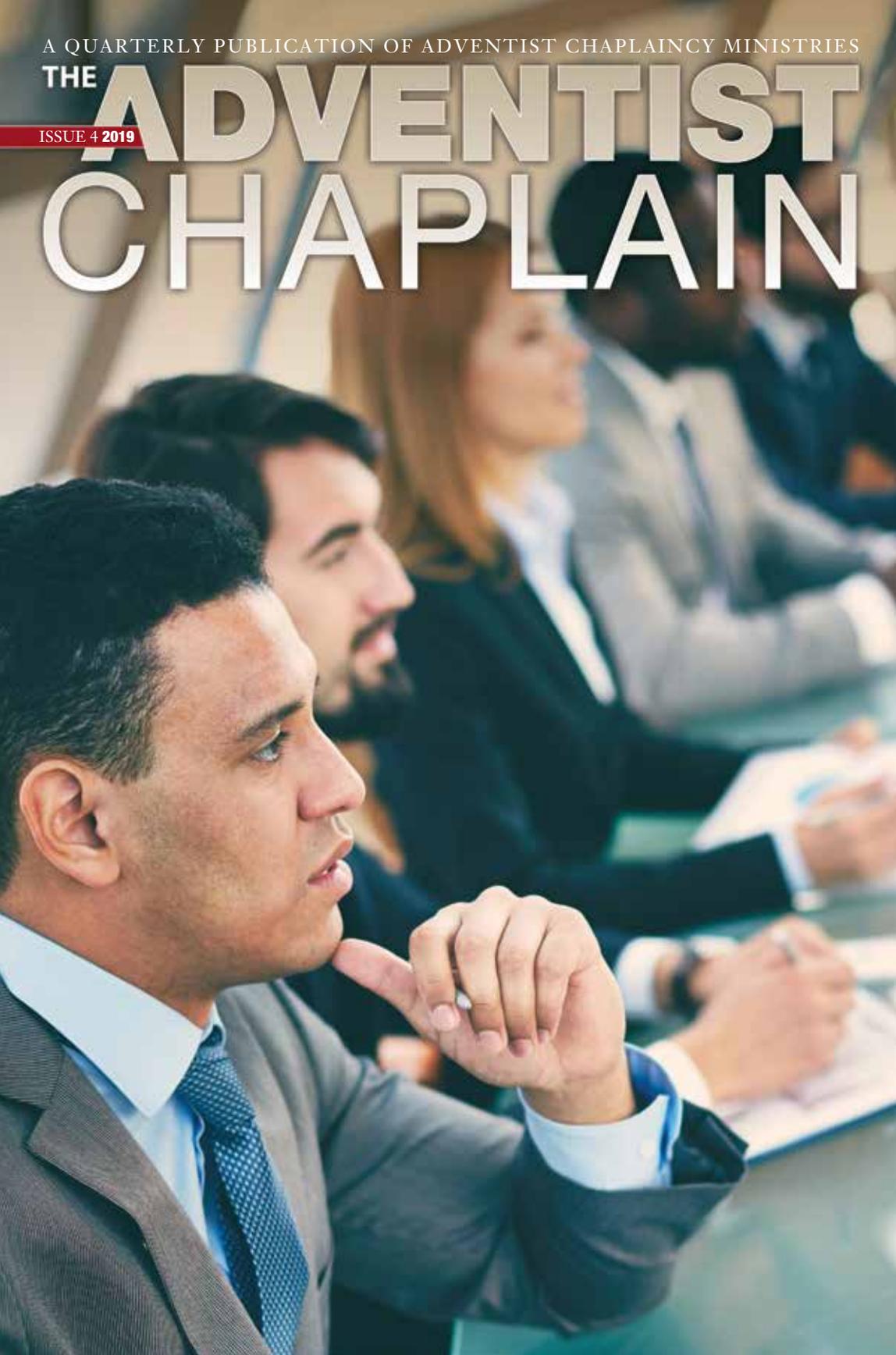


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THE

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PROPERLY PREPARED

PERSPECTIVE

By Mario E. Ceballos, D. Min., BCC
Director/Endorser, Adventist Chaplaincy Ministries – General Conference

When considering a person to represent you in a court of law or someone for a medical procedure or surgery, you look for a professional with experience, education, training, and certifications. It is the same for chaplains.

Good employers are always looking for the best trained and most qualified person for the job. Today, employers increasingly seek chaplains who are endorsed and certified. They want chaplain who have a graduate education that prepared, trained, and educated him/her to address the existential and spiritual needs of patients, students,¹ employees, inmates, or clients of different religious backgrounds. The outcome means better health and healing for

patients and happier, healthier, and well-adjusted students and employees. These outcomes have eternal implications, as well.

Chaplains are expected to provide pastoral care and counseling, as well as advice on spiritual, moral, and ethical matters. To be able to do that, education and experience are vital. A chaplain represents their respective religion within specific institutions. But, they carry out religious services and provide support to the members of their institutions who have different religious backgrounds and/or no religion at all. A specialized education is required, preferably a graduate degree.

A properly prepared chaplain possesses the following qualifications.

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1. They must feel a call from God to be ministers, pastors first. They possess a love of people and want to meet them where they are. They believe God called them to a specialized field of ministry. The person needs to understand first what chaplaincy ministry is all about and see if the call they received from God is congruent with the requirements and demands of chaplaincy ministry.

2. Formal education at the graduate level in divinity studies, religion, theology, or a similar field is typically required. Education is needed as chaplains help families make decisions. These decisions can be similar or varied across the areas of chaplaincy. Health care chaplains often assist in the decision for initiation or termination of life support systems. Education chaplains guide students who have personal or spiritual conflicts. Military chaplains counsel Soldiers and Sailors who face deployments, family issues, or the effects of combat. Workplace chaplains support employees with work conflicts or family issues. Corrections chaplains minister to convicts and the condemned. Police chaplains counsel officers as they deal with the stressors of patrol and the streets. In all situations, chaplains help individuals as they make decisions that will affect their lives and have moral and ethical implications.² “True education is well defined as the harmonious development of all the faculties—a *full and adequate preparation* for this life and the future eternal life.”³

3. Recognition by a body of believers. A church that affirms the call and

endorses the education, training,⁴ and preparation⁵ the person has received. This is evidenced by the church issuing a license and/or credentials, the church’s official endorsement, and professional certification.

We must remember that chaplains do not force or dictate a particular decision. Instead, they help individuals make informed decisions within the context of a caring environment. Chaplains need to be versed in the different religious beliefs and requirements, as well as the local laws to understand and assist the person in making an informed decision.

Chaplains provide essential services to patients, families, and staff during critical decision-making times through advanced directives, counseling, and ethics consultation.⁶ A chaplain can be a trusted guide through unfamiliar and painful situations, producing better outcomes for all concerned. Education and experience are needed to be able to provide that service.

The wise proverb rings true today, as it did many years ago. “How much better is it to get wisdom than gold! Yea, to get understanding is rather to be chosen than silver.”⁷

¹ <https://www.trinitonian.com/the-role-of-university-chaplain-on-the-21st-century-trinity-campus/>

² https://study.com/articles/Chaplain_Career_Profile_and_Educational_Requirements.html

³ *Education*. Ellen G. White, p. 7.

⁴ <https://www.acpe.edu/>

⁵ <https://www.bestcounselingdegrees.net/faq/what-education-does-a-hospital-chaplain-need/>

⁶ https://www.patientcare.va.gov/chaplain/What_Do_Chaplains_Do.asp

⁷ Proverbs 16:16, ASV



THE IMPORTANCE AND NECESSITY OF COMPETENCY IN CHAPLAINCY



by Ivan H. Omana, M.Div., BCC., BCCC., BCPC,
Assistant Director, Adventist Chaplaincy Ministries–North American Division

The profession of chaplaincy has changed! The sad part of that opening statement is that some of us who are more “experienced” seem to be unwilling to change along with our profession. Let me state from the very beginning, in no uncertain terms. If we continue to refuse to change and adapt to the new realities of our profession, we will fade into the future as an irrelevant attempt of the past.

Perhaps the best way to describe the work of a chaplain is that of a spiritual care specialist who leads in the delivery of compassionate care. Some chaplains find this rather difficult to describe, which may be the reason why many chaplaincy training programs include an intentional focus on the development of an *elevator speech* to describe the work of a chaplain. If explaining the work of a chaplain is difficult, anyone could arrive at the conclusion that measuring the competency of chaplains can be harder yet.

In the Spring of 2017, the Association of Professional Chaplains (APC) during its Spring Symposium, presented interesting data pointing to the correlation of attention to the spiritual needs of patients and the overall satisfaction of patients. Utilizing the questions posed by

Press Ganey, the APC referenced the Press Ganey Hospital Pulse Report in which the question of addressing the spiritual needs of patients was in the top ten survey questions that correlate to patient’s willingness to recommend the hospital. More specifically, the spiritual needs question was the number seven predictor for highest willingness to recommend. In 2010, the spiritual needs question occupied the same place in the correlation. In the same year, they ran correlations with the question about overall hospital rating and the spiritual needs question ranked 5th in the correlation.¹

Since the insertion of a spiritual/emotional question among those used to measure the quality of care, chaplains have been thrust into the world of accountability. Before such accountability, chaplains were thought of as people who go around praying with patients and being “forced” to “be nice and have the time,” this was at least the perception gleaned from conversations with leaders and administrators. But chaplains are so much more than that!

According to Handzo and Koenig, chaplains are the “primary spiritual care professionals in the healthcare team.”² They are the professionals that create a “sacred space”³ and as

Since the insertion of a spiritual/emotional question among those used to measure the quality of care, chaplains have been thrust into the world of accountability.

such, they are held accountable for documenting and improving their contributions to care.⁴ It is clear that in the development of chaplaincy practice there is much need for further empirically based research to influence the formation of consistently delivered best practices.⁵ Without research that focuses on the contributions of chaplains to the spiritual care and overall well-being of patients, it is likely that spiritual and religious issues will continue to be contextualized to simply having a prayer with patients and being nice overlooking and perhaps even neglecting the value of spiritual care.⁶

Some of the preliminary results from chaplaincy research provide a foundation, albeit tentative, for a theory of chaplaincy competence,⁷ but chaplains seem to be a bit resistant to such an approach. Allow me to give an example. Wendy Cadge, in her fascinating study *Paging God*, notes that “presence” is one of the primary ways chaplains describe their work.⁸ As chaplains face the daunting task of explaining presence, Cadge reports that oftentimes the “notion (of presence) is so general that it is difficult to know exactly what it means or how patients and families make sense of it.”⁹ In response to such observations, Oliver suggests that the language of presence (“I was just present”) leads to an understanding of “holy passivity” and he goes further to convey that this may be seen as a way to “justify incompetence, indecision, and inactivity.”¹¹ In response, Frierdich adds, “in the era of financial constraints and quality improvement efforts, there is no room for services considered to be “inactivity.” We can’t afford to have our primary tool of ministry seen as inactivity!

So, is it important to have accountability and competencies that define the work of a chaplain? Research seems to suggest it is *very important!* And, I’d like to suggest three quick reasons for such an assertion: 1) Competency based ministry assures the public and the employing agencies that the chaplain is accountable to more than just a theological identity. He/she is accountable to high standards of care. 2) Competency based ministry ensures that chaplains are accountable to a code of ethics, and that their accountability to that code is a condition of employment. 3) Competency based ministry is a modern way to follow the biblical model of excellence in ministry, something that is very clear in the writings of Paul as he addresses his ministry disciple Timothy (but that is content for another article).

¹ “Association of Professional Chaplains <meta Name=“google-Site-Verification” Content=“zuENVZVNKKXUJzABYmTqPCFUiifOPkuTamXd5pwccs” />.”

² George Handzo and Harold G. Koenig, “Spiritual Care: Whose Job Is It Anyway?,” *Southern Medical Journal* 97, no. 12 (December 2004): 1242, <http://dx.doi.org/10.1097/01.SMJ.0000146490.49723.AE>.

³ Margaret E. Mohrman, “Ethical Grounding for a Profession of Hospital Chaplaincy,” *Hastings Center Report* 38, no. 6 (November 12, 2008): 20, accessed March 25, 2018, <http://dx.doi.org/10.1353/hcr.0.0080>.

⁴ *Ibid.*, 18.

⁵ Katherine R. B. Jankowski, George F. Handzo, and Kevin J. Flannely, “Testing the Efficacy of Chaplaincy Care,” *Journal of Health Care Chaplaincy* 17, no. 3-4 (July 1, 2011), accessed 2019-03-22 18:46:40, <http://dx.doi.org/10.1080/08854726.2011.616166>.

⁶ *Ibid.*

⁷ *Ibid.*

⁸ Wendy Cadge, *Paging God: Religion in the Halls of Medicine* (University of Chicago Press, 2012), 104.

⁹ *Ibid.*, 95.

¹⁰ “These Changing Times: Integrating Chaplaincy Into Hospital Systems and Culture” recorded Spring, 2014, with R. Oliver, on Association of Professional Chaplains Symposium, Rochester, MN.

¹¹ Frierdich, “The Affordable Care Act and Hospital Chaplaincy,” 117.

Chaplains are the “primary spiritual care professionals in the healthcare team.” They are the professionals that create a “sacred space” and as such, they are held accountable for documenting and improving their contributions to care.



Have you registered for the 3rd Adventist® Chaplains World Congress that will be held in Indianapolis, Indiana June 22-24, 2020? Chaplains from around the world will gather to spend those days in fellowship, training, worship, and renewal in ministry.



3RD ADVENTIST CHAPLAINS
WORLD CONGRESS

2020

SCHEDULED

In 2020, Adventist Chaplaincy Ministries (ACM) turns 35 years old. During the Congress, celebration will be an integral part of the conference in the plenary sessions, the training, and will be featured during the anniversary banquet. “The theme we’ve chosen for this Congress is Do Right. Love Mercy. Walk Humbly,” says Dr. Mario Ceballos, Director, ACM–General Conference. “As chaplains and as Christians, we are called to emulate these ideals. During our time together, we’ll explore what that means in the workplace and in our personal lives.”

The Congress begins Monday, June 22 with an opening plenary featuring Elder Tom Lemon, chair of the Adventist Chaplaincy Ministries Committee, and General Conference General vice president.

Other highlights on Monday include a hands-on Board Certification Application training session and an evening plenary featuring Rear Admiral (CH) Darold Bigger.

AdventHealth is sponsoring the joint training on Tuesday, June 23. The day’s training will be a Ted Talk style format. Topics will include Bio-ethics and End of Life; Human Autonomy and Vulnerability; Professional Boundaries; A prophetic voice within technology; Mercy for

oneself and others; The paradox of limitations; How mercy starts in the home; The mystery of servant leadership; The journey of the chaplain as a life-long learner; The strong voice of a quiet presence; and learning from the One who is meek and humble.

After a full day of meetings, be ready to relax during the 7:05 Wind-down time. You’ll be able to network and enjoy the evening in fellowship with other chaplains.

After a relaxing evening, you’ll be ready for a full day of specialized training on Wednesday. Following the morning devotional, breakout sessions in Campus, Community, Corrections, Health Care, Law Enforcement, and Military Chaplaincy will be held during the morning and afternoon segments.

Wednesday evening will be time to celebrate and reflect on the ministry of Adventist chaplains during the past 35 years. “We’ll be particularly highlighting the cadre of women chaplains who serve throughout the world,” says Ceballos.

Space is limited and chaplains who are planning to attend are encouraged to register as soon as possible.

Do Right.
Love Mercy.
Walk Humbly.

HERE ARE THE ANSWERS TO YOUR QUESTIONS

WHERE WILL THE WORLD CONGRESS BE HELD?

The World Congress will be held at the Wyndham Indianapolis West in Indianapolis, Indiana. The address is 2544 Executive Drive Indianapolis, IN 46241.

IS THERE A WEBSITE WITH MORE INFORMATION?

Yes. Go to AdventistChaplains.org. In the menu bar, look for the link **3rd World Congress**. On this page you'll find links for World Congress registration and hotel reservations. Information will be updated regularly, so you'll want to visit the page often.

WHAT AIRPORT DO I FLY IN TO?

Indianapolis International Airport
7800 Col. H. Weir Cook Memorial Dr.
Indianapolis, IN 46241

HOW DO I GET FROM THE AIRPORT TO THE HOTEL?

A free shuttle is available from the airport to the hotel.

WHO NEEDS TO REGISTER?

Anyone who plans to attend the Congress must register. If your spouse is attending, a separate registration needs to be completed for them.

WHAT DOES THE REGISTRATION FEE COVER?

- Early Bird registration is closes April 30, 2020. The Early Bird fee is \$180.00 for chaplains and \$100.00 for spouses.
- Registrations submitted from May 1-June 15, 2020 will be \$225.00 for chaplains and \$125.00 for spouses.
- Registrations from June 15-onsite registration will be \$250.00 for chaplains and 150.00 for spouses.
- The chaplain registration fee covers the cost of materials that chaplains will receive at the Congress, the General Conference-required travel insurance, and the 35th Anniversary Banquet.
- The spouse fee covers only the travel insurance fee and the Anniversary Banquet.

DO I HAVE TO BOOK MY OWN HOTEL ROOM?

Yes, chaplains are responsible to book their own rooms and cover this cost. Adventist Chaplaincy Ministries has arranged for special rates with the Wyndham West for the Congress. If your budget is tight and you are coming without your family you may wish to team up with another Chaplain and split the costs of a room. You can share a room with up to three (3) other persons.

The room cost includes a daily morning breakfast buffet. All other meals are on your own. A hotel registration link is available on the ACM website under the 3rd World Congress tab.

Please use this link to book your hotel. **Do not** book your room through the hotel's website or a third party. ACM has contracted for a block of rooms and these other booking methods do not count towards the number we need to fill.

WHAT'S AVAILABLE AT THE HOTEL?

Free WiFi, an open air swimming pool, free parking.

WHAT IF MY VISA ISN'T GRANTED?

If you are unable to obtain a visa, your registration fee will be refunded. You must supply evidence to the ACM office that the U.S. Embassy declined your application. You will email the information to Theresa Berry at berryt@gc.adventist.org.

WHAT AM I GOING TO LEARN?

Chaplains attending the Congress will receive 20 CEUs from Adventist Chaplaincy Institute.

Monday will include an opening plenary session, training for Board Certification application, and Division ACM reports.

On Tuesday a general training for all chaplains is scheduled for both the morning and afternoon sessions.

On Wednesday, specialized training for specializations will be available. When registering, Chaplains should choose only one endorsement area per time period to attend. This helps ACM staff to know how best to accommodate each session.

MURDERERS AND THIEVES

TOUCHING LIVES, CHANGING HEARTS

By Chaplain Pavel Zvolánek,

Director, Adventist Chaplaincy Ministries, Czecho-Slovakian
Union Conference, with Deena Bartel-Wagner, Editor

Every action a person takes can create a domino effect in the future. Pavel Zvolánek simply wanted to volunteer his time in a local prison ministering to the staff and prisoners. That act of giving has led him on a remarkable path to organizing chaplaincy ministry in the Czech Republic.

"I started working as a volunteer prison chaplain in 1990," says Pavel. "This coincided with the Velvet Revolution that ended the rule of communism in Czechoslovakia." For the next seven years, Pavel ministered to both prisoners and staff.

In 1997, an official chaplaincy department was founded and officially recognized by the Czech state. "At that time, I became one of the first officially recognized chaplains in our country," says Pavel.

He began his chaplaincy ministry in the Ceské Budeovice, where 300 prisoners were held. "These individuals were waiting for their sentencing and would ultimately be transferred to other prisons," says Pavel. "I worked there for three years."

Then Pavel's skills were needed

in the Bohemian Conference, where he served as first treasurer and then president. "During the next sixteen years, I kept in touch with my contacts from the prison system," says Pavel. "Two months before a constituency meeting, a colleague called me. He reminded me that I'd spent many years in church administration. He expressed his concern about the toll this had taken on me. And then he asked if I thought it might be good to return to chaplaincy."

Pavel laughed and told his friend that if he left administration, it would probably be to return to parish ministry. The conversation planted a thought seed in Pavel's mind. "I found the idea interesting and contacted leaders at the union," says Pavel. "They were receptive to the idea and charged me with developing a chaplaincy program for the union."

In 1994, the Czech Republic Association of Spiritual Care for Prisoners was formed. "Thirteen denominations which work in thirty-five locations where prisons are situated are part of the group. The

Association's focus is on the Chaplain's ministry and providing guidance and training."

Seventh-day Adventist Chaplains were well represented in the Association. "For sixteen years, an Adventist woman served as the president," says Pavel. "Her experiences working closely with government leaders and the Justice Ministry laid a solid foundation to build on."

In 2015, Pavel was elected to serve as the Association president. Today, he ministers as a part-time chaplain in a maximum-security prison, serves as the Czecho-Slovakian Union ACM Director, and continues in his role as president of the Association.

ESTABLISHING STANDARDS

In his work with the other twelve denominations, Pavel notes the respect various leaders hold for Adventist Chaplains. "Our church has a good authority and reputation in the Chaplaincy community," says Pavel.

Chaplains are needed in the Corrections community. "There are approximately 21,500 individuals incarcerated in the Czech Republic," says Pavel. "We have the fourth highest prison population in Europe."

The Association continues to develop lectures, lessons, and seminars for Chaplains. "We've established guidelines Chaplains must meet to work in the Corrections system," says Pavel. "Prospective Chaplains must volunteer for a year, hold endorsement from their denomination, have a university education, and participate in continuing education courses.

The Sazava Theological Seminary

shares these guidelines with students who are interested in any area of chaplaincy. Adventist pastors interested in chaplaincy ministry apply to the conference, which in turn recommends them to the Union chaplaincy committee.

BRINGING NORMALCY AND HOPE

The perimeter walls, guard towers, and barred cells of Valdice



Above: Vadicich Prison inmates gathered for a presentation.

Below: Pavel Zvolánek



Pavel wearing traditional Czech clothing.

Prison make up the home of some of the most violent offenders in the Czech Republic. Half of these prisoners have committed murder—some multiple times. Others are dangerous drug dealers. Many are repeat offenders.

The average number of years a convict spends in prison is 14.5, and the recidivism rate is seventy percent. How does a Chaplain bring normalcy and hope to the worst of the worst?

“Many times, crimes are committed because the individual has a poor family background,” says Pavel. “No matter how awful the crime, I treat them as humans. In Valdice, the prison employees never touch the prisoners. I understand the importance of touch and regularly put my hands on prisoners.”

Pavel also understands the power of story and the need to be heard. “I listen to their stories,” says Pavel. “We talk about various perspectives of the Christian faith. One man I met faced a lifetime prison sentence. We studied together, and he was

baptized. Today, he’s living out his life as a Christian in another prison, and that facility’s Chaplain continues to minister to him.”

The Director of Valdice Prison requested Pavel to begin Sabbath services. “I outlined for him the Sabbath School and worship service, along with song service,” says Pavel. “He then gave me the order to find volunteers who would support the music portion. I didn’t expect this to be a challenge, but it took time. Finally, Daniel Kobrt volunteered his talents and he’s been filling that role for the past three years.”

OTHER DUTIES

With his other responsibilities at the Union and the Association, Pavel works 12-hour days. “In the morning, I begin preparing a list of the people I need to meet with,” says Pavel. “These may include personal interviews, Bible studies, meetings with the Valdice prison director, or meetings with local churches to increase awareness of the role of Corrections Chaplains.”

As the president of the Association, Pavel also makes visits to other prisons and meets with Chaplains and prison directors. “My work as the Union ACM director is inter-connected with my other roles, which lends flexibility to my job,” says Pavel. “I’m grateful for the union’s support, which is very helpful in making everything run smoothly.”

IT’S WORTH IT ALL

Jaroslav, the prisoner, is an example of a life changed. As a successful businessman, his life appeared to be

perfect. He could buy anything he wanted. He owned vast amounts of real estate in Prague. A loving family rounded out his world, but a void existed in his life.

“Jaroslav was sentenced to five years in prison for bankruptcy,” says Pavel. “After several months in prison, he was moved to a lower security prison because he met the standard for good behavior.”

In the new prison, Jaroslav trained to work in metal. During his final year in prison, he was assigned to work alongside a civilian worker. “One day, as the pair worked side-by-side, the civilian worker collapsed,” says Pavel. “Jaroslav immediately began performing CPR. When the ambulance crew arrived, they administered oxygen, and the civilian worker revived. Without the CPR intervention, the worker would have died.”

Jaroslav’s life also changed after the incident. He told others, “If my being in prison is for me to be here to save my friend, it was worth it.” It wasn’t long before Jaroslav began attending the prison’s monthly church service. Today he is studying for baptism.

“I invite Jaroslav to speak to our theology students and tell his story,” says Pavel. “He describes what it means to become a prisoner. More importantly, he tells how a person’s life can change. These kinds of stories help our theology students training to be chaplains to understand the importance of their ministry.”

GRATEFULNESS AND DREAMS

Pavel dreams of a day when more Adventist Chaplains will serve in

the Czech Corrections System. “Currently, we have six Adventists, but I’d like to double that number,” says Pavel. “I am grateful that our denomination supports Chaplains’ ministry. Without that support, this would just be a job.”

Instead, Chaplains can make life-changing impacts—even among murderers and thieves.



Above: Pavel Zvolánek with Jiri Macha (left) and Renata Balcarová (right)

Below: Pavel shared the work of Corrections Chaplaincy in the Czech Republic during an Adventist Chaplaincy Ministries Summit hosted by the Inter-European Division in Florence, Italy.

ADVOCATING FOR CHAPLAINCY IN ZIMBABWE

By Douglas Mutanga,
Chaplain, Belvedere Medical Center, Harare, Zimbabwe with Deena Bartel-Wagner, editor



Douglas Mutanga didn't know anything about chaplaincy ministry when he began teaching at an Adventist High School after his high school graduation. "I didn't have the proper training to be a teacher," says Douglas. "When I began to feel the call to ministry, I knew I had to make a career change. I was the first to be fully sponsored by my conference to enroll in ministerial training."

Following his college graduation, Douglas worked as a school chaplain for three years.

In 2006 Douglas attended a seminar conducted by Martin Feldbush from Adventist Chaplaincy Ministries (ACM). "I learned about health care chaplaincy for the first time," says Douglas.

Douglas continued in parish

ministry but didn't forget what he'd learned during the seminar. In 2013, another exposure to chaplaincy came through the form of Clinical Pastoral Education (CPE) training offered by ACM during a Division-wide training held on the grounds of Sedaven High School in Heidelberg, South Africa. "Dr. Mario Ceballos taught an intensive course during our time together," says Douglas. "After that training, my local conference requested me to become a full-time hospital chaplain."

Douglas began his health care chaplaincy at the 140 bed West End Hospital. "This is a privately run hospital in Harare, Zimbabwe," says Douglas. "My work there led to the opportunity to minister simultaneously at the privately run Avenues Clinic Hospital, which has

“People are changed because of interventions,” says Douglas. “Chaplains can facilitate them and minister without preaching a sermon.”



about 300 beds and a government-run hospital. I made rounds at each of the hospitals daily.”

During the orientation programs, Douglas learned about each of the hospital’s departments. He paid particular attention to the chaplaincy needs he could meet for staff, visitors, and patients. Staff grew to trust him and brought him their problems.

The hospital’s administration also became aware of his contribution and asked him to join the health audit committee and to also help the hospital prepare for an upcoming accreditation visit. “This opportunity allowed me to ensure inclusion of the spiritual care department, and its contribution to patient care was noted by both administration and the accreditation committee,” says Douglas. “My appointment to the hospital’s board as a patient advocate came because the administration recognized, ‘Patients are close to you, and we want to hear from you.’”

JOHN’S STORY

John Mpona and his family began their day full of life. It ended in involved in a fatal bus accident. “John’s wife and child died in the accident,” says Douglas. “An unconscious John arrived at West End Hospital, where

he was admitted to the ICU.”

The depth of sadness in John’s room could be felt by everyone. John struggled to live, but he didn’t know his family died. “I told the ICU nurse that I would pray over John daily,” says Douglas. “I did this every day for one week. The next week John regained consciousness. When he did, the doctor asked me to tell John that his family died in the accident.”

Douglas felt that John shouldn’t receive the news by himself, so he asked the nurse to contact John’s brother and ask him to join them. John’s reaction to the conversation was that he didn’t want to talk with anyone but the chaplain.

“After John and I were in the room alone, he revealed something I couldn’t believe,” says Douglas. “John told me that he’d heard everything during the past week and knew his family died.”

For the next month, John recuperated in the hospital, and Douglas visited him daily. Finally, John healed physically enough to be released. On Wednesday, John went home. On Sabbath, Douglas received a call from John. “He asked me, ‘Which church are you going to tomorrow?’” says Douglas. “I told him, and he joined me. The church

“People I normally wouldn’t have access to become the patients I visit.” says Douglas.



eagerly welcomed John and made him feel comfortable among them. He was so happy to be in church with people who cared about him, even though they just met.”

John reflected on his life after the accident and chose to make changes. John told Douglas the accident caused him to stop drinking and smoking. Months passed and John continued to attend church and rebuild his life. Then Douglas learned even better news. John would be baptized.

“Another man who I met in the hospital lost his wife,” says Douglas. “I believed that connecting him with John would be a positive experience for both of them.”

John’s healing journey (both physical and spiritual) continued. He contacted Douglas to request pre-marital counseling. Today, he serves as the health ministries coordinator in his local church.

“People are changed because of interventions,” says Douglas. “Chaplains can facilitate them and minister without preaching a sermon.

Adventist World published a cover story on Job and an article on peace by Mark Finley. “A non-Christian man saw the magazine at the hospital and read the articles,” says Douglas. “Before this, I had facilitated a

donation by our conference to provide Bibles for the hospital rooms. The man decided to read the Bible and at his discharge, took the Bible with him.”

CALLED TO SPEAK TO POWER

Many government officials are patients at the West End Hospital. “People I normally wouldn’t have access to become the patients I visit,” says Douglas. “A member of Parliament was mistreated, and I visited him and prayed with him. He asked what faith community I belonged to, and I shared that I am a Seventh-day Adventist.”

On another occasion, Douglas was praying with a patient. “A popular political leader came to visit that patient,” says Douglas. “He realized he’d interrupted our prayer time. I was going to end my prayer, but the leader said that we should go ahead. He would wait. This leader listened to the prayer.” Douglas doesn’t know the impact it had, but he knows God will use that encounter for good.

ONGOING TRAINING AND NEEDS

Just like other chaplains, hospital chaplains can become isolated. “When I realized I was beginning to feel cut



Hospitals in Zimbabwe are recognizing the professional training that Adventist chaplains are receiving.

off, I started interacting with the clergy of other denominations who are also chaplains,” says Douglas. “I also began to find methods for helping Adventist pastors understand chaplaincy ministry. One of the things that I organized was training for all the pastors in our conference with a hospice group.

When the former Zimbabwe East Union Conference needed a Health Ministries director, they asked Douglas to fill the role. “I used this opportunity to also advocate for chaplaincy ministries at the union level,” says Douglas.

During a visit to Loma Linda University Medical Center, Douglas had the opportunity to be mentored in health care chaplaincy. “I could choose between surgical, pediatrics, palliative care, and maternity,” says Douglas. “I chose the surgical ward. People have many fears, and you can help them prepare for any eventuality.”

Hospitals in Zimbabwe are recognizing the professional training that Adventist Chaplains receive. “The Clinical Pastoral Education offered to chaplains in our Division makes a difference,” says Douglas. “The hospitals are becoming resistant to hiring other chaplains who have less training. I dream of a center where

we can offer CPE and training to chaplains of other denominations.”

Douglas’ vision for chaplaincy in Zimbabwe includes a chaplains association to develop standards, competencies, and ethics for chaplains.

“We also need to increase the number of female Adventist chaplains,” says Douglas. “We need to be deliberate and practical in this issue.”

Today Douglas works as a full-time chaplain at West End Hospital and Belvedere Medical Center (BMC) in Harare. “A nurse who worked at West End Hospital transferred to BMC,” says Douglas. “She witnessed the impact of spiritual care in the healing process and recommended me to the hospital administration. I now minister to a different people group, largely an Indian community and a smaller Muslim community.” Chaplaincy is expanding globally. In just a few short years, Douglas Mutanga went from not knowing about the work of the chaplain to advocating for the ministry. As a result, ADRA Zimbabwe invited Douglas to volunteer his services to relief workers and staff. In giving spiritual care to first responders during disasters, ADRA Zimbabwe found in Douglas someone willing to train others and provide counsel.

ADVENTIST CHAPLAINCY MINISTRIES WORLDWIDE

EAST-CENTRAL AFRICA DIVISION

A country-wide training took place in Lusaka, Zambia, with more than 100 in attendance. There are more than 1.2 million Seventh-day Adventists. Zambian SDA Chaplains are serving in hospitals, schools, police, and also in the Zambian Defence Force.

Chaplain (Captain) Dominic Kasela Mubanga received ACM endorsement to serve in the Zambia Defence Forces and Chaplain Pastor Issac Chiyokoma received an ACM endorsement to serve at the Rusangu Adventist University.



INTER-AMERICAN DIVISION

Dr. Basharat Iqbal Masih conducted a Clinical Pastoral Education training for the Union Ministerial Secretaries of the Inter-American Division. The training took place at the Universidad de Montemorelos in Mexico.



NORTH AMERICAN DIVISION

Adventist Military Chaplains met in Colorado Springs, Colorado for their annual training conference. The days were filled with instruction, celebration,



prayer, reflection, and fellowship.

Chaplain Dick Stenbakken opened the conference with his portrayal of Capt. Henry F. Gerecke, the Protestant chaplain who ministered to the Nazi war criminals during the Nuremberg Trials.

Dr. Joshua Greene from Harvard University discussed moral judgement and decision making. Dr. Nancy Ammerman of Boston University presented on *Sacred Stories and Spiritual Tribes*.

CH (MAJ) William Cork, USAR (ACM Assistant Director), was presented with the Meritorious Service Medal by CH (COL) Jonathan McGraw (senior Adventist Army chaplain) for his service as a member of the Strategic Initiatives Group of the Office of the Chief of Chaplains (2017-2019).

WEST-CENTRAL AFRICA DIVISION

ACM-GC attended the opening of the first Seventh-day Adventist CPE center in Africa at Babcock University Hospital. This is a joint effort of Kettering Medical Center, Adventist Chaplaincy Ministries, the West-Central Africa Division, the Eastern, Northern, and Western Nigerian Unions, and Babcock University and Hospital.



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Further details will be available on the Adventist[®] Chaplaincy Ministries websites, Facebook, Twitter, and Instagram.

NAD Director's Thoughts **ENDURANCE**



Recently a friend of mine who is a septuagenarian completed the Marine Corps Marathon for the fifth time. I was regaling him with my admiration when he told me a riveting truth.

David said that anyone who is willing to endure the discipline, sacrifice, and discomfort to achieve that goal can complete a marathon.

He went on to say that the most important trait of the three is endurance. Many people start marathons. Fewer finish. Many people start diets and exercise routines. Fewer stick with them. The same is true of college, careers, and entrepreneurial endeavors. Endurance is pivotal.

I pondered his words. They struck a chord that resonated in my being. I Googled the word and found that it is defined as the act, quality, or power of withstanding hardship or stress. The definition differentiated endurance from survival.

Survival is to endurance what existence is to living. One is necessary for the other to take place, but there is a quantitative and a qualitative difference between the two. Those who confuse the one with the other are deceived. Those who settle for mere survival when they should endure, and who settle for mere existence over life are deprived. And, those who settle for less are both deceived and deprived.

Endurance is something that will get you through when everything that is supposed to work on your behalf does not. Endurance is something that will get you through when all else fails. Endurance is staying power. It is what you do when you can do nothing and have nothing with which to do it and nothing works. You endure.

Endurance is reflected when a person refuses to be defined by their circumstance, but rallies to define the circumstance. Endurance is reflected when you don't give up, give out, or lose heart.

The world needs leaders. People who are as true to duty as the needle to the pole. Those who rise to the level of leader will more than likely be people who have among others the characteristic of endurance. Completing a marathon, a demanding process, or a career are certainly crescent

moments of excellence, heroism, and perseverance in uncommon moments. Endurance is found and prized most among people who regard in their daily life, the routine, the ordinary, the mundane, as the place in which they mean to do ordinary things extraordinarily well. That is endurance.

That is where chaplains excel. Pastoral care can be mundane. Visiting the same floors, wards, warehouses, battalions, departments, dormitories, precincts, and firehouses can be mundane. Yet those of us who do it know that just as diamonds are found in dirt, providential intersections are often uncovered during the rituals of ministry.

As you review and reflect on 2019, look for the moments when endurance was demanded. Mine those memories for the nuggets and pearls of value. As you plan for 2020, in addition to planning for the Adventist Chaplains World Congress and/or the Ministerial Called Conference, make some plans to test, push, and motivate yourself to new goals that will require not only the intervention of God but the execution of endurance. In so doing you will perceive new mercies every day. You will grow in your experiences, expectations, and contributions to life, family, work, church, and community.

Set goals personally, physically, financially, and academically. How many books will you read in 2020? How many days of vacation will you take? Where do you want to go that you have never been? Weight? Health? Flexibility? Spirituality in practice and developing new talents and gifts requires endurance. Whatever you choose and plan, take with you the following little ditty by Maltie Babcock Davenport.

BE STRONG!

We are not here to play, to dream, to drift;
We have hard work to do and loads to lift;
Shun not the struggle! Face it! Tis God's gift:
Be strong! Be Strong! Be strong!

A handwritten signature in black ink that reads "Paul S. Anderson". The signature is written in a cursive style with a large, sweeping flourish at the end.

Adventist Chaplaincy Ministries Welcomes A New **ASSISTANT DIRECTOR**



Chaplain M. Gilda Roddy has accepted the call to join the ACM team as the new Assistant Director. Her territory includes the Columbia, Atlantic, and Lake Unions, as well as the Adventist Church in Canada. She assumed her duties September 1, 2019.

Chaplain Roddy was born in Mauritius. Her adolescent years were spent in Australia. After graduation from high school, she took a leap of faith and matriculated to Oakwood College. There she built lifelong

relationships as she prepared for a career in Gospel ministry.

Her leadership and pastoral career blossomed at Oakwood University where she served as the Associate Pastor for Young Adults. Subsequently, she served in the Florida Conference, for 10 years, as Pastor of the Celebration Church and Chaplain at the Celebration Hospital in Orlando. In another leap of faith and adventure, she accepted a call to the Greater Sydney Conference in Australia. She served admirably as the Director of Ministries for Women, Children and Sabbath School.

Her next phase of ministry was in the Loma Linda Community. While there she completed a Master of Science degree. She also served as a staff chaplain while pursuing doctoral studies in Mission Leadership. During that season of her life, Chaplain Roddy was ordained by the Southeast California Conference.

Chaplain Roddy is coming to ACM from the staff of the Loma Linda University Church where she developed the ministry of Pastoral Care. She will bring new energy, new perspectives, and new balance to our team.

Welcome aboard Chaplain Roddy!

Impact Indiana **PATHWAY** **OF HOPE** Revival

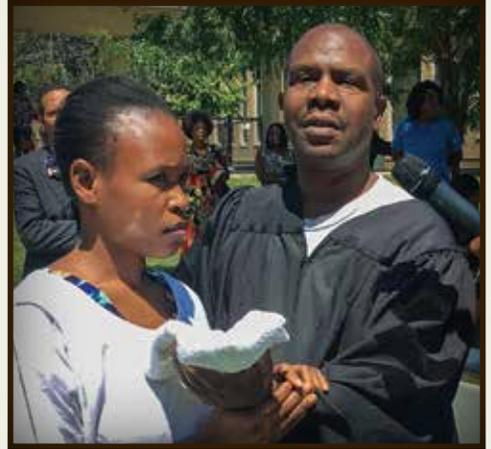
By Andre Trofort, M.Div., BCC

The Indiana Conference and Lake Region Conference are excited to be the host Conferences that will welcome the Seventh-day Adventist World Church for the 2020 General Conference Session, when the world church meets in business session. The last time a General Conference session took place in Indianapolis was 1990. The city of Indianapolis is historically known as the ‘Crossroads of America,’ or the ‘Circle City.’

From July 27-August 10, 2019, the Impact Indiana Pathway of Hope Revival took place in Indianapolis. Dr. Abraham Jules from New York served as the lead evangelist. The Indian, Conference sponsored *Ignite Indiana* and the Lake Region Conference sponsored *Impact Indiana*

Several revivals were also held throughout Indiana. Both Conferences actively engaged all their churches in Indianapolis and the surrounding areas to ignite and impact Indiana together in preparation for the upcoming General Conference Session in 2020.

On Sabbath, August 10, twenty-three candidates were baptized. People groups represented included African Americans, Hispanics, Haitians, and Rwandans. At the end of the meeting the evangelist made an appeal for individuals to give their lives to Christ. Another 21 individuals



(Photo by André Trofort)

came forward for baptism, and 12 people declared their intent to follow Jesus through profession of faith. Chaplain André Trofort baptized nine people from his group. “That Sabbath 56 precious souls declared their love for God and their desire to be a part of His Kingdom,” says Trofort.

The Impact Indiana Pathway of Hope Revival is an outreach initiative of Lake Region Conference. The Conference’s mission statement for the Revival states, “We embrace cultural diversity and are committed to reaching diverse people, including those within our urban communities. Using Christ methods, Impact Indiana seeks to meet the unique challenges that urban communities face. We seek to transform people and communities through the love of Jesus Christ.”

2019 CAP National Emergency Services Academy (NESA) **CHAPLAIN EMERGENCY SERVICE SCHOOL**

The 4th annual Chaplain Emergency Services School (ChESS) was conducted 14-27 July 2019 as part of the National Emergency Services Academy (NESA) at Camp Atterbury Joint Maneuvers Training Base, in Edinburg, Indiana. During the two weeks, ChESS conducted a Basic Mission Chaplain (MC)/Chaplain Support Specialist (CSS) CAP Support Rating training course, and an Advanced Mission Chaplain (MC)/Chaplain Support Specialist (CSS) Disaster Support Rating training course.

The first week was spent training six members in the Basic level CAP Support course, designed to train and prepare CAP Chaplain Corps personnel to better understanding of how to minister in the emergency service arena during CAP level training and mission activities. These individuals were taken through an intensive 42 hour training week, and were trained in all the basic areas of mission support from the Chaplain Support Team (CST)

Concept; Equipment and Personal Preparedness and Readiness; Chaplain Corps Universal Alert Procedures; Mission Deployment Procedures; Mission Support Planning; Mission Reporting; WMIRs Logs; Worship Setup and Procedures; Suicide Intervention; Spiritual Resiliency; and Mission Support Closeout. Their training experience was rounded out with participation in an extensive Tabletop (TTX) and Field Training (FTX) exercise.

The second week was spent training 19 members who were in the Advanced level Disaster Support course designed to train and prepare CAP Chaplain Corps personnel to respond to any CAP Search and Rescue Exercise (SAREX), Disaster Relief Exercise (DREX), or any real world, Search and Rescue (SAR)/Disaster Relief (DR) - (Natural - Man-made)/HAZMAT/National Emergency scenarios, the CAP is called upon to respond to, as members of Chaplain Support Teams. These individuals were also exposed to an



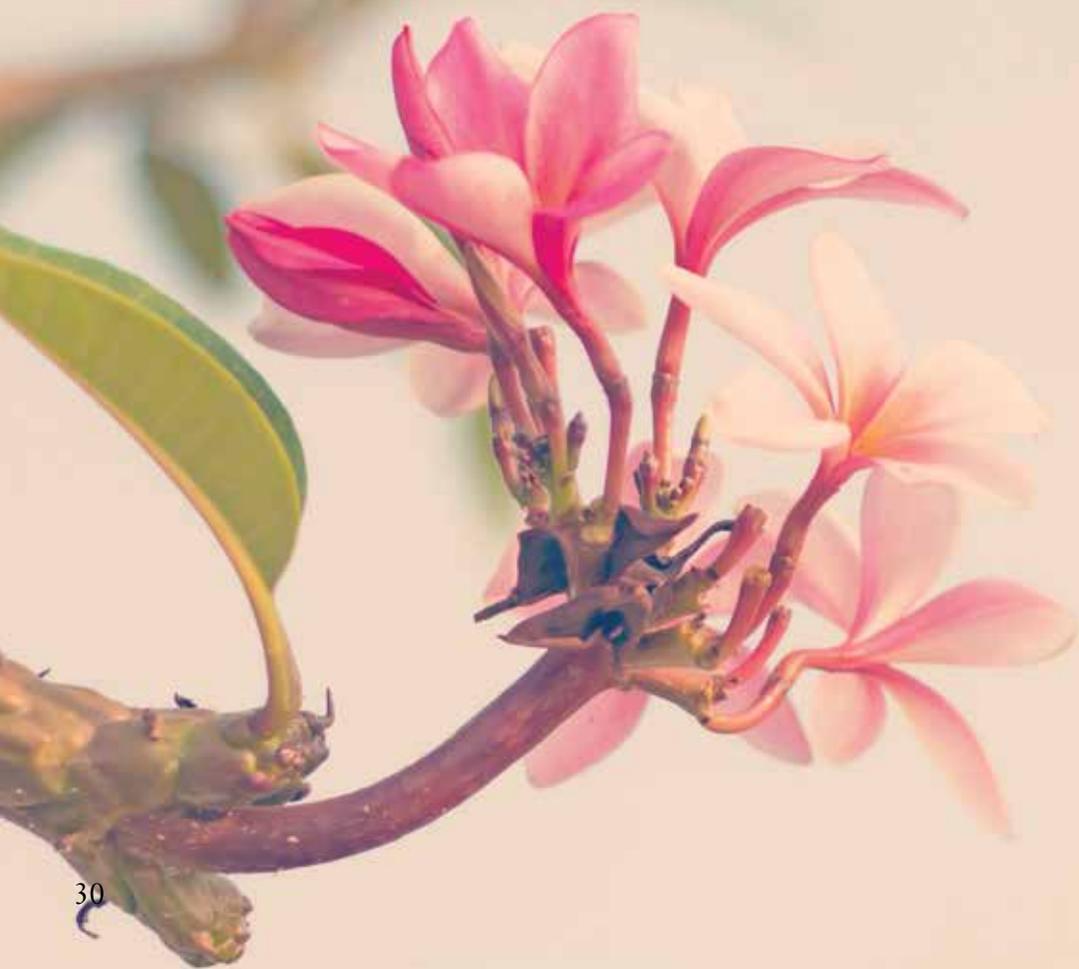
CH, Major, Art Slagle (NC Wing (Instructor) and CH, Lt Col Marcus Taylor (ChESS Director/Instructor) with one of the CAP Support Basic Class groups. (Photo supplied by Marcus Taylor)

intensive 42 hour training curriculum that builds upon those things learned in the Basic training course, and expands their knowledge base into the deeper realms of Chaplain Support for “real-world”, large-scale, long-term, mass casualty missions. Participants are trained in the areas of Psychological First-aid; Traumatic Events Management; Pastoral Care in Mass Casualty Situations; Suicide Intervention for Mass Casualty Incidents; Pastoral Care in Crisis Intervention; NIMS Overview and Review; and, Review of the JG 1-05 Religious Affairs in Joint Operations. This training course also takes trainees through an extensive TTX; a FEMA Virtual Training Exercise (VTTX); and, a Night Ops (NOTX) exercise conducted with the NESAs Medical and Wilderness Survival and First Aid Training Teams.

We were most proud when six students of the Basic class at NESAs, joined four other members from a Basic training class done at Maxwell AFB, Alabama in late June, and decided to press on and complete the Disaster Support training at NESAs. This is a testament to the impression that is being made in the minds of those who have transitioned into the new Chaplain Corps Emergency Services Specialty, Training, and Ratings Program, instituted officially in 2016. The training environment of NESAs provides a unique long-term training environment, and the opportunity to practice ministry among Cadets and Senior Members alike, where emergency service is a focal point across Ground Team, Mission Air Team and Incident Command training.

COMMIT YOUR
ACTIONS TO THE LORD,
AND YOUR PLANS
WILL SUCCEED.

Proverbs 16:3, NLT



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Booker T. Washington



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